



Access Statement for Sandown Bay Chalet Rentals Self-Catering Chalets

Last Updated Saturday, 09 August 2014

Introduction

Sandown Bay Chalet Rentals is set in an ideal location for those who want a truly memorable self-catering holiday, with beach views and the town centre only a 15 minute walk away (downhill). We have seven chalets, located on the top of the culver downs with a gradual approach.

All our chalets sleep up to 6 people (except chalet 178 which can sleep up to 7 people) and have 2 bedrooms, both bedrooms are located on ground level as there is no upstairs.

The chalets were built in the 1960's, but have been fully refurbished to make them a real home from home and we have an on-going development plan to decorate and improve facilities within the chalets.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01304 368657 or email chalets@sandownbay.com.

Pre-Arrival

- The nearest bus stop is at the top of the lane approx 200m/218yds from the site - ask the driver for the stop on Yaverland Road near Sandown Bay Holiday Centre.
- The main road outside the site has no footpath from the site up towards Yaverland, and is a little uneven in places, there is a footpath up to the site from the town,.
- A local company supplies equipment for hire, see contact information for details.
- The nearest "Shopmobility" shop is in Newport the county town of the Isle of Wight.
- We can arrange for shopping to be delivered in time for your arrival, please let us know your requirements when booking (or nearer the time but please allow plenty of time). The nearest shop, which is the Cooperative which is 1.3 miles away open 07:00 – 22:00.
- Our brochure with hire rates for Sandown Bay Chalet Rentals and this Access Statement are available in larger print on request.

Key Collection, Welcome and Car Parking

- The key can be collected from the "Clifftops Bungalow" on the site at the headland near the cliffs. If you are unable to come into the office we can arrange to bring the key out to you in the car park, or if possible meet you at the chalet.
- Parking is available for cars around the site and whilst there is no designated parking for each chalet ample parking is about on a first come first served basis near to each of our chalet(s) with the exception of chalet 178 which is tucked away in a secluded area and parking is further away from it.

- The parking area has several different surfaces in different places round the site and varies from gravel, tarmac and concrete with a paved walkways leading to the chalets.
- Most areas of the site are well lit at night by external lights on the front and ends of chalet blocks with some additional overhead “street type” lighting in some places.

Entrance to Property

- The front door is wide.

Chalet	Metric	Imperial
21	76 cm	30”
22	76 cm	30”
26	77.5 cm	30 ½”
27	Patio Door – 112 cm	Patio Door - 44”
84	76 cm	30”
85	76 cm	30”
178	73.5 cm	29”

- There is 1 step up to and over the door threshold in each of our chalets:- height of this step is:-

Chalet	Metric	Imperial
21	20 cm	8”
22	23 cm	9”
26	28 cm	11”
27	10 cm	4”
84	29 cm	11 ½”
85	30.5 cm	12”
178	24 cm	9 ½”

- The entrances are all well lit by lighting on a central timer device that we have no direct control over.
- The floor covering inside the entrance/lounge is of:-

Chalet	
21	Carpet
22	Carpet
26	Carpet
27	Carpet
84	Carpet
85	Carpet
178	Tiles

Halls, Stairs, Landings, Passageways

There are no Hallways, stairs and landings as all our chalets are single storey buildings.

Lounge/Dinner/Kitchen

- The lounge/dinner/kitchen is situated all on one level as there is only ground floor accommodation in these 1 storey chalets with direct entry into the chalets.
- The room has a mixture of seating with sofas and soft chairs with non-feather cushions as well as some dining type chairs without arms, some have a low level coffee table, these can easily be moved out of the way.
- All furniture can be moved.

- There is a flat-screen digital televisions with built in Freeview digital TV with remote control, subtitles, and internal DVD player, all are capable of receiving digital radio stations via Freeview.
- Lighting is natural daylight and by night levels are controlled by switches, with overhead lighting all fitted with low energy light bulbs.

- The flooring is:-

Chalet	Lounge/Dinner Area	Kitchen Area
21	Carpet	Vinyl
22	Carpet	Vinyl
26	Carpet	Tiles
27	Carpet	Tiles
84	Carpet	Tiles
85	Carpet	Tiles
178	Tiles	Tiles

- There is a sofa and has non-feather cushions.
- The dining table (moveable) is the folding type so folds down when not in use and stores four of the fold up chairs within it, the table is **waiting to be re-measured high**.
- There is free space around the table.
- Chairs (all moveable) – 6 chairs some are with padded seats.
- The door of the oven drops down and the heights are as follows:-

Chalet	Oven Door Handle Height From Floor		Hob Height from Floor	
	Metric	Imperial	Metric	Imperial
21	71 cm	28"	91.5 cm	36"
22	74 cm	29"	92.5 cm	36 ½"
26	71 cm	28"	94 cm	37"
27	74 cm	29"	94 cm	37"
84	71 cm	28"	91.5 cm	36"
85	71 cm	28"	90 cm	35 ½"
178	74 cm	29"	92.5 cm	36 ½"

- Worktop and sink are above the floor:-

Chalet	Metric	Imperial
21	91.5 cm	36"
22	92.5 cm	36 ½"
26	94 cm	37"
27	94 cm	37"
84	91.5 cm	36"
85	90 cm	35 ½"
178	92.5 cm	36 ½"

- Larder fridge or fridge with an ice box available, heights of:-

Chalet	Highest Shelf		Lowest Draw/Shelf	
	Metric	Imperial	Metric	Imperial
21	51 cm	20"	20 cm	8"
22	67 cm	26 ½"	28 cm	11"
26	61 cm	24"	23 cm	9"
27	70 cm	27 ½"	23 cm	9"

84	68.5 cm	27"	25.5 cm	10"
85	68.5 cm	27"	25.5 cm	10"
178	65 cm	25 ½"	23 cm	9"

- Glasses and crockery can be moved from wall cupboards to lower cupboards, if required, please request this when booking.
- Large cutlery and utensils, can opener and cordless kettles some rotating 360.
- The kitchen is evenly and well lit with low energy lighting.

Bedrooms and Sleeping Areas

- There is 1 bedroom with a double bed, with step free level access from the front door there is also a twin bedroom with bunk beds, this is also step free from the front door.

- The doors to the bedrooms are wide:-

Chalet	Metric		Imperial	
	Double	Twin	Double	Twin
21	74 cm	74 cm	29"	29"
22	75 cm	75 cm	29 ½"	29 ½"
26	71 cm	72.5 cm	28"	28 ½"
27	68.5 cm	74 cm	27"	29"
84	74 cm	74 cm	29"	29"
85	74 cm	74 cm	29"	29"
178	74 cm	74 cm	29"	29"

- Furniture can be easily removed or rearranged in the open plan lounge/dinner/kitchen upon request.
- A sofa bed for use by a personal assistant/carer or friend/family member is available in the lounge area in chalets.

Chalet	Sofa Beds
21	Yes
22	Yes
26	There is a large corner sofa in this chalet, you can sleep on it but it is not a proper sofa bed.
27	Yes
84	Yes
85	Yes
178	Yes

- The height of the double beds from the top of the mattress to the floor is:-

Chalet	Metric	Imperial
21	48 cm	19"
22	51 cm	20"
26	53.5 cm	21"
27	waiting to be re-measured	waiting to be re-measured
84	59.5 cm	23 ½"
85	59.5 cm	23 ½"
178	56 cm	22"

- Lighting is natural daylight and at night overhead lighting is by a switch. Bedside lamps are also in each bedroom.
- All bedrooms offer good colour contrast between the floor, walls and doors, short pile carpet/vinyl.
- A vibrating alarm clock can be provided upon request from our reception at "Clifftops".

Bathrooms, Shower-rooms and Toilets

There is only one bathroom and is ground level with steps involved in accessing it the door opening widths are:-

Chalet	Metric	Imperial
21	74 cm	29"
22	75 cm	29 ½"
26	74 cm	29"
27	74 cm	29"
84	72.5 cm	28 ½"
85	74 cm	29"
178	74 cm	29"

A level entry, step free shower.

A shower seat available where required.

There are currently no Grab rails around the shower or baths.

Toilet's are at a height of:-

Chalet	Metric	Imperial
21	41 cm	16"
22	41cm	16"
26	43 cm	17"
27	41 cm	16"
84	42 cm	16 ½"
85	42 cm	16 ½"
178	42 cm	16 ½"

Seat raisers can be hired if sufficient notice is given where required – there will be a charge for this service at cost.

Wash basin heights:-

Chalet	Metric	Imperial
21	84 cm	33"
22	82.5 cm	32 ½"
26	79 cm	31"
27	84 cm	33"
84	84 cm	33"
85	84 cm	33"
178	84 cm	33"

The taps on the washbasin and bath are of the standard design.

Well lit with overhead lighting.

Non-slip flooring.

The door opening to the showers are:-

Chalet	Metric	Imperial
21	Bath 56 cm	Bath 22" High

22	58.5 cm	23"
26	63.5 cm	25"
27	Bath 53.5 cm High	Bath 21" High
84	67 cm	26 ½"
85	67 cm	26 ½"
178	waiting to be re-measured	waiting to be re-measured

Garden

- There are no individual/private gardens with each chalet but you are free to use the very extensive grounds of the site, most of the site is well accessible to all, there are many flat paths around the site.

Additional Information

Dogs and assistance dogs are welcome in certain chalets 21, 22, 26, 84, 85. The other Chalets are kept "pet" free.

All areas in the chalet have good colour contrast between the floor, doors and walls generally.

The mobile phone reception can be variable on the site depending on what network your service provider is with.

The nearest General Hospital with an A&E unit and walk in NHS is St. Marys Hospital, Parkhurst Road, Newport which is 9.9 miles away and the nearest Doctor's surgery next to the Heights Leisure Centre is 1.7 miles away. Further information is in the welcome folder.

There is also a list of nearby attractions with their contact details available in each chalet so you can make contact and request individual access statements if required, where available.

Website

Since rebranding the website and updating it considerably, further work is planned over the coming year.

Future Plans

- We keep the website under constant review and ensure it is updated on a regular basis, your comments are always most welcome to assist us with this project.
- We will be looking in the future at joining the National Accessible Scheme to gain a rating for those people with limited mobility and hearing and visual impairments.
- We are aiming and working towards achieving our Gold Award at 3 Stars for all 7 of our chalets over the coming years.

Contact Information

Address: 20-22 St. Richard's Road, Deal, Kent CT14 9JR

Telephone: 01304 368657

Mobile: 07850 985249

Email: chalets@sandownbay.com

Website: www.sandownbay.com

Grid Reference: Ordnance Survey Grid reference SZ 61600 85319

Hours of Operation: Open year round except for eight weeks from the first Saturday in January to the first Saturday in March each year.

Local Carers: Better at Home (part of ARK), Isle of Wight 01983 401515

Local Equipment Hire: Island Mobility 01983 530000

Local Accessible Taxi: Akar Taxis - 01983 401233 – Limited availability – Book Early

Local Public Transport: Bus 0871 200 2233 – Train 0207 278 5240